

**This single page document embodies the terms and conditions of the iCool Ltd. Standard Product Warranty.**

This warranty does not supersede any other remedy provided by law in the country where the iCool product was purchased.

This warranty is in addition to remedies provided by local laws and regulations.

**STANDARD WARRANTY**

iCool products are covered by a standard One Year Warranty. iCool warrants that it will repair or replace any product manufactured or supplied by it that become defective within the terms of this warranty within one year of the date of purchase. In addition iCool will provide free of charge for a **Further One Year** any part that become defective within the terms of this warranty, however labour and transport costs are not covered in the second year of this warranty coverage.

**TIME PERIODS**

For all iCool products except TurboCools and Team Recovery pools, the warranty commences on the date of purchase. The warranty period for TurboCools and Team Recovery pools commences on the date the products are put in to operation for the first time.

**AN ADDITIONAL LIMITED ONE YEAR WARRANTY APPLIES TO TURBOCOOL MACHINES, ALL TEAM RECOVERY POOLS & POD GLASS FIBRE POOLS**

Following the expiry of the standard one year warranty, iCool will provide an additional limited one year warranty on the following specified major components in our TurboCool products: Compressors, heat exchanger tanks, condenser panels, fans, main circuit boards and water flow sensors. If any of these specified components should fail during the additional warranty period of one year, iCool will provide a replacement for that component free of charge. This extended warranty does not include labour or any other costs associated with the removal of or replacement or installation of the components provided under this extended warranty. Damage to Team Recovery Pools & Pods caused by long term incorrect chemical balance is also not covered. Ph levels must be kept between safe levels (7.2 and 7.4).

**REPAIR SERVICE PROVIDER CONDITIONS**

The warranty work may be carried out either by a competent repair service provider engaged by iCool or by iCool itself. iCool will not pay for work carried out by any local repair service provider that is not appointed by iCool directly unless we receive and approve the repair service provider's quote in advance of the work commencing. Work carried out without iCool's approval is not covered.

**ORIGINAL OWNER & COUNTRY OF SALE:** The warranty is available only to the original purchaser & purchased from iCool directly or from an approved iCool reselling agent. This warranty is not transferable except with the written consent of iCool. The warranty applies only in the country where the iCool product was purchased or delivered to the original owner. iCool products that have been taken to another country may still be covered by this warranty as long as it can be established that the damage or failure is not due to transport damage.

**PROOF**

Proof of the purchase date and that the claimant is the original purchaser may be required. In addition iCool reserves the right to request the return to iCool of any component replaced under warranty, or alternatively, proof that the faulty component was actually disposed of or destroyed.

**RIGHT TO REPAIR OR REPLACE THE PRODUCT**

iCool reserves the right to replace the product or relevant part of the product with the same or equivalent product or part rather than repair it.

**SEPERATE WARRANTY ON REPLACED COMPONENTS**

Where defective parts are replaced with new parts, the new part will carry a separate one year warranty from the date of replacement, however this does not restart the original standard warranty. The remaining period of the original warranty remains in force even after any repair or replacement carried out under this standard warranty.

**RESPONSE TIME & PLACE OF REPAIR WORK**

iCool undertakes to approve and provide repair work promptly, however we will not accept responsibility for any costs whatsoever in regard to any repair work or transport costs that were not specifically approved by iCool prior to any such work or transport taking place. At its discretion, iCool may either repair the product at the premises of the owner of the product, or if the repair is beyond the scope of a local repair agent, iCool may request that the product be shipped back to it's factory for a more thorough and comprehensive examination and repair. Where iCool determines that the repair needs to be carried out at it's factory, iCool will be responsible for the cost of land transport or sea transport so long as that transport is arranged by or approved by iCool. If the owner directs iCool to use airfreight or express courier services, then the cost of transport will be the responsibility of the owner. Furthermore, iCool will not be responsible for freight services arranged without its consent.

**MONITARY LIMITATION**

iCool's maximum aggregate liability in respect of all claims under this standard warranty shall not exceed the original purchase price of the product.

**THIS WARRANTY DOES NOT COVER...**

- a. Transport damage.
- b. Loss caused by normal wear and tear or neglect.
- c. Loss caused by fire, flood or rainwater, theft, vermin or insect infestation or unreasonable outdoor exposure.
- d. Damage caused due to the product not being reasonably installed, operated, maintained or used in accordance with the manufacturer's instructions and specifications.
- e. Damage caused by unauthorised alterations, accident, misuse, abuse, use of an incorrect voltage, power surges, thunderstorm activity, tampering and unauthorised repairs, or exposure to abnormally corrosive conditions.
- f. Damage caused by the incorrect use of corrosive chemicals in the pool water, unless the iCool product is certified for use with such corrosive chemicals, in which case this will be clearly stated in the instruction book supplied with the product, otherwise corrosive chemicals must be avoided.
- g. Damage caused by water or other liquids entering the electrical or electronics of the product through negligence.
- h. Damage caused by severely overheating the product due to negligence, such as covering the product's fans or heat exchanging surfaces with towels, clothing, or other objects, or operating the system too close to a wall.
- i. Consumable items such as filters, water hoses, seals and pool covers.

This warranty excludes all other warranties, conditions, terms, representations and undertakings whether express or implied.